



SolcaraSolSearch
Connecting information
with integrated search

**NORTON ROSE**

Norton Rose deploy Solcara SolSearch to support enterprise wide legal research

Leading international legal practice Norton Rose LLP, winner of the Financial Times' 'Innovative Lawyers 2009' award and Law Firm of the year at 'The Lawyer Awards' 2009, is part of Norton Rose Group, a leading international legal practice offering full business law service from offices across Europe, the Middle East and Asia Pacific.

Norton Rose LLP successfully launched their award winning Enterprise Search Solution, **NavigatoR**, in 2007 providing a powerful tool to search across a core set of know-how resources. Its effectiveness meant that **NavigatoR** soon became integral to the firm's fee earners' work practice.

"Using just one search across approved external resources saves time and achieves higher employee efficiency levels."

In June 2009, Solcara's SolSearch was integrated with **NavigatoR**. According to Miriam Davies, Head of Library and Information Services, SolSearch simplifies the process of online searching and increases the chances of undertaking effective research. Some of the factors that influenced the selection of Solcara SolSearch were:

- ▶ Solcara has had a long established relationship with approved content providers such as Westlaw UK, LexisNexis, Practical Law Company (PLC) etc.
- ▶ Continuous monitoring and maintenance of connectors, by Solcara, to existing and new resources meant that Norton Rose did not have to worry about any significant additional costs of running the solution once deployed
- ▶ An easily modified user interface that could be integrated within the firm's existing enterprise search solution, **NavigatoR**.



The screenshot shows the NavigatoR search interface. At the top, the word "NavigatoR" is displayed in a large, orange, stylized font with a shadow effect. Below the title, there are links for "Additional options for Neil Childerley: [Uploader] [Reports] [Administration]". A search bar contains the text "financial assistance" and a "Search" button is positioned below it. To the right of the search bar is a "Help" link. At the bottom of the interface, there are three checkboxes: "Know-how (More...)" which is checked, "Expertise (More...)", and "E-Subscriptions (More...)". On the far right, there is a "Searching in:" dropdown menu currently set to "English".

“Solcara SolSearch enables our fee earners to search simultaneously and seamlessly across internal know-how and selected external legal information resources. The acceptance of new functionality was mediated by providing access to SolSearch via a familiar and already used interface. Using just one search across approved external resources saves time and achieves higher employee efficiency levels.”

Miriam Davies, Head of Library and Information Services

The implementation of SolSearch provided the opportunity to organise online legal resources in a way that made sense to Norton Rose.

Miriam commented further: *“By grouping together the resources required when looking for Cases, Legislation, Journals, Commentary etc, lawyers no longer need to worry about selecting the most appropriate external database for their research. The risk of failing to select all relevant resources is removed and the efficiency and speed of searching resources is improved dramatically. Enabling selected resources to be searched simultaneously and removing the need for fee earners to select the most appropriate resources saves time and helpfully simplifies the process.”*

Miriam concluded: *“From a **risk management** perspective, opportunities for fee earners to undertake effective legal research are increased with Solsearch and the likelihood of over-looking any relevant information or resource is minimised.”*

About Solcara SolSearch

Solcara SolSearch is an essential tool for any organisation, such as Norton Rose, that needs easy and efficient access to information that resides in multiple locations, databases and formats.

SolSearch connects to target resources and searches the existing indexes in real time. This ensures results are consistent and up to date every time you search. Searchable resources include the following:

- ▶ Online subscription services
- ▶ Free internet resources and search engines
- ▶ Document management, library and know how solutions
- ▶ Intranets and file systems
- ▶ Lotus Notes, SQL Server and other searchable databases

Solcara SolSearch is the leading integrated search solution and is used by more than twenty top law firms in the UK, Channel Islands and Ireland.

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